

Show My Homework: Pupil login troubleshooting guide

1. Are you using the correct user and email address?

Make sure that you are signing in as the **correct user** type: Staff, Parent or **Student**.

Check that you are entering the **email address** accurately: **username@deerparkschool.net**
e.g. smithj19@deerparkschool.net. Lots of people get the part after the @ wrong.

The screenshot shows the satchel:one login interface. At the top, it says 'satchel:one For access to Show My Homework'. Below this is a 'Login' section with three buttons: 'Staff', 'Parent', and 'Student'. The 'Staff' button is selected and highlighted with a black oval. Below the buttons are input fields for 'Cirencester Deer Park School', 'Enter email address or username', and 'Enter password'. A blue 'Log in' button is at the bottom of the form. To the right of the login form is a 'Need help logging in?' section with links for 'Logging in as a staff member', 'Forgot password?', and 'Email not recognized?'. A 'SHOW MY HOMEWORK' logo is in the bottom right corner.

2. Have you forgotten your password?

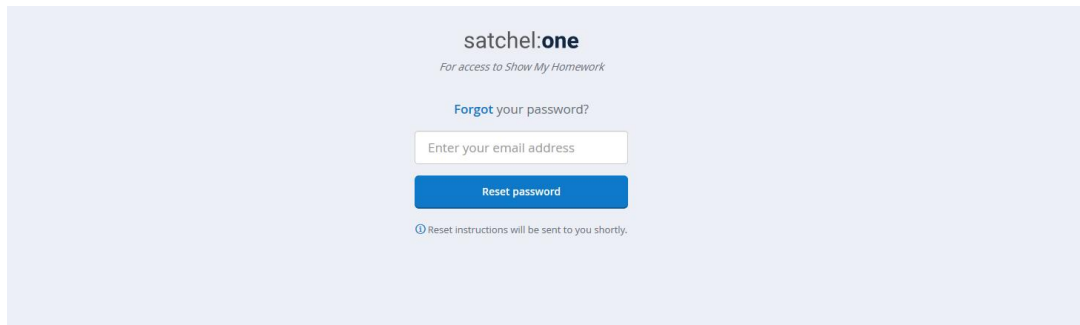
If you have forgotten your password, you can change it.

- i) Click on '**Forgot password?**'

This screenshot is identical to the one above, but the 'Forgot password?' link in the 'Need help logging in?' section is circled in black.

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- ii) **Insert the email address** registered to your account i.e. your school email address (surnameinitialyearthatyoustarteddeerpark@deerparkschool.net e.g. smithj19@deerparkschool.net)



- iii) Click **Reset password**
- iv) **Go to your school email account** through RUnify

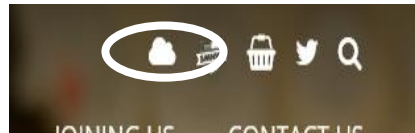
To access your school email from outside of school:

Go to www.deerparkschool.net

Click on the **Cloud (RUnify)** icon top right

Sign in using your usual school login

Click on the Mail icon

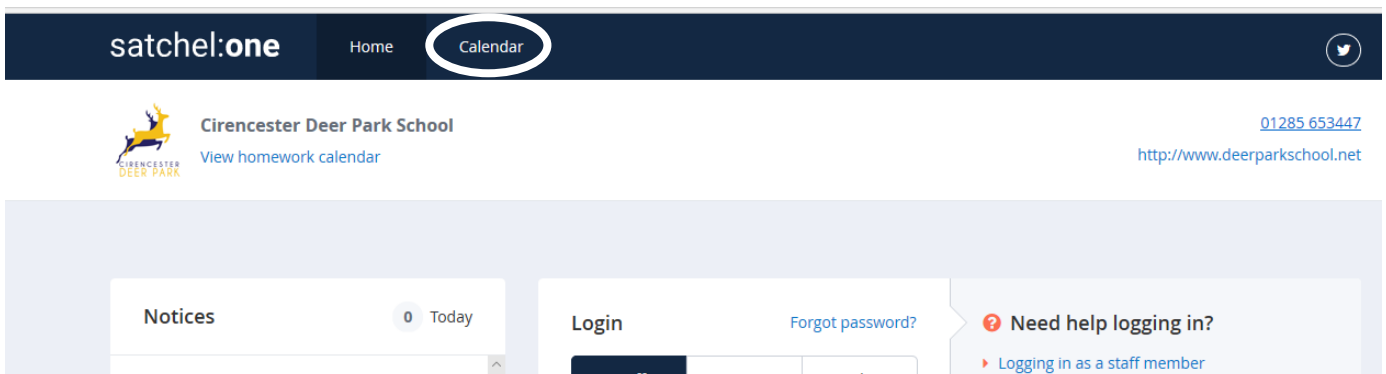


- v) Follow the **Reset password** link in the email. Remember it has to have at least 10 characters, including a capital letter, lowercase letters, a number and a special character (eg ? ! . # etc)

3. Did you know that you can check your homework without logging in?

It is possible to look at what has been set without logging in to your specific page, although it is a more long-winded process.

- i) Go to **Show My Homework** through the school website www.deerparkschool.net and RUnify (see instructions above but click on Show My Homework rather than Email)
- ii) Click on the **Calendar** in the top blue band



- iii) **Use the filters** to narrow down the work set by year group, subject and teacher

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The screenshot shows the Satchel:one interface for Cirencester Deer Park School. The top navigation bar includes 'satchel:one', 'Home', and 'Calendar'. The school's name and logo are displayed, along with contact information: '01285 653447' and 'http://www.deerparkschool.net'. Below the navigation bar, there are search filters: 'Select a year', 'Select a type', 'Select a subject', 'Select a teacher', and 'All classes'. The 'Select a year' filter is highlighted with a red circle. Below the filters, there is a calendar view for the week of 9 Mar - 15 Mar. The calendar shows homework assignments for Tuesday 10th Mar (GC7B1 Global Citizenship, Miss C. Brace) and Friday 13th Mar (H17FR History, Miss C. Brace). The 'Select a year' filter is highlighted with a red circle.

satchel:one Home Calendar

Cirencester Deer Park School
View homework calendar
01285 653447
http://www.deerparkschool.net

Select a year Select a type Select a subject Select a teacher All classes

Year 7 Select a type Select a subject Miss C Brace All classes

9 Mar - 15 Mar Homework key

Monday 9th Mar	Tuesday 10th Mar	Wednesday 11th Mar	Thursday 12th Mar	Friday 13th Mar	Saturday 14th Mar	Sunday 15th Mar
	GC7B1 Global Citizenship Miss C. Brace	H17TU History Miss C. Brace		H17FR History Miss C. Brace		

iv) Click on the work required

4. Where can I get further help?

Student help <https://help.teamsatchel.com/en/collections/1695417-students>

Parent help <https://help.teamsatchel.com/en/collections/1695420-parents>